

# HENDON RESIDENTS' FORUM

18 January 2010

St Joseph's Pastoral Centre, St Joseph's Grove, The Burroughs, Hendon, London NW4 4TY

Forum Officers' Action Notes

Chairman: Councillor Brian Gordon\*

Vice-Chairman: Councillor John Hart

\*Denotes Councillor Present

Issue Raised	Response	Update
<p>1. Petition Received: Repairs to the front bedroom section of the two front bedroom maisonettes in Warner Close, Marriotts Close and Marsh Drive in order to meet the Government Decent Homes Standards.</p> <p>Can a copy of the Health and Safety condition survey report be supplied?</p> <p>Mr Derrick Chung sent to the Leader of the Council, Councillor Mike Freer.</p> <p>156 signatures West Hendon Residents Association</p>	<p>The 4 Regeneration Estates, including West Hendon, were outside the Council's ALMO business cost model. Alternative investment was identified for the estates as part of wider regeneration initiatives.</p> <p>However, in September 2007 stock condition surveys were carried out on the four estates to establish the investment needs. A summary of the West Hendon Estate stock condition survey is attached as Appendix 1. Also included are comments as to how the recommendation has or will be dealt with. Please note there has not been a separate health &amp; safety stock condition report.</p> <p>As result of these surveys, in conjunction with the Council, Barnet Homes adopted a Capital Works strategy for the Regeneration Estates. This strategy is based on a traffic light system in which capital works are prioritised based on health and safety requirements. The programme has been phased over a 3 year period and the budget for the works is £4.36 million.</p> <p>Barnet Homes are now in the second year of the programme and the majority of the capital works to the West Hendon Estate were carried out 2008/9. This included window renewals, upgrading of communal and internal electrical installations and environmental improvements totalling £1.4m. In addition to this, West Hendon received capital funding through the Repairs and Maintenance support programme in 2008/09, with approximately £180k</p>	<ul style="list-style-type: none"> <li>• Stock condition surveys were carried out on the four estates in September 2007 in order to establish the investment needs. Please see attached stock condition survey briefing report with comments as to how we intend or have dealt with the recommendation.</li> </ul> <p>Please note there has not been a health &amp; safety stock condition report.</p> <ul style="list-style-type: none"> <li>• Lifts Specialists has been contracted to service all our lifts within the Borough, including those on the West Hendon estate. The lifts are serviced on a monthly basis.</li> </ul> <p>We also have a Breakdown service. Where faults are identified remedial repairs actions are carried out.</p> <p>In addition, to ensure safety, Zurich insurers carry our two check per year on each of our lifts and reports back to Barnet Homes, the report details work which may need to be carried out immediately as well as supplementary works which needs to be completed to ensure Health &amp; Safety of the lifts are maintained.</p> <p>We are currently in the process of agreeing new</p>

Issue Raised	Response	Update
<p><b>Following receipt of the Petition the following question(s) have been raised by the West Hendon Residents Association:</b></p> <p>What is the definition of a temporary tenant?</p> <p>If either class of tenant, temporary or secure respects the rules and operate the same can consideration be made to the class of their status?</p>	<p>of improvements to elements such as one off kitchen unit replacements and voids works being delivered.</p> <p>Barnet Homes also provides a full repairs and maintenance service for the estate.</p> <p><b>This response was provided by the then Leader of the Council, Councillor Mike Freer. This was provided to each petitioner. For further information please see appendix A to the issues list, which is attached.</b></p> <p>The definition of a temporary tenant is a person who was placed in accommodation that is of a temporary nature. The properties that are covered by regeneration plans fall into this category. The label 'temporary' is therefore connected with the property not the individual.</p> <p><b>Pam Wharfe</b>  <a href="mailto:pam.wharfe@barnet.gov.uk">pam.wharfe@barnet.gov.uk</a></p>	<p>monitoring processes in order to enhance monitoring and of each lift system,</p> <p>In conclusion, I have checked the breakdown history records and there has been no incidents of dangerous occurrences with the lifts.</p> <ul style="list-style-type: none"> <li>• This reduction was agreed with the Council acknowledging that leaseholders on regen would not benefit from the full lifespan of their upgrades. This was a very generous concession and it would not be appropriate to make further concessions particularly as the bills themselves fall under the minimum threshold for the new extended payment agreements.</li> <li>• Condensation can occur in properties for various reasons. Individual cases should be brought to our Responsive Repairs Team's attention so the issues can be addressed.</li> </ul> <p>This time of year properties that currently suffer from condensation will experience higher levels due to the inclement weather conditions. Installing secondary glazing will effectively reduce water vapour build up to the windows, but unless residents use adequate background heating the property will still be problematic as the construction of the dwellings have in places cold bridging where the external wall parts are colder than the internal wall thus causing build up of</p>

	Issue Raised	Response	Update
			<p>condensation to the surface of the external walls. It should be noted that the costs of this would have to be considered along with other priorities.</p> <p><b>Chris Wilkins</b>  <a href="mailto:Chris.wilkins@barnethomes.org.uk">Chris.wilkins@barnethomes.org.uk</a></p>
2.	<p>Petition Received Proposed changes to the Edgware K CPZ</p> <p>We the residents in the Edgware K CPZ area strongly oppose the proposed reduction in the current operational hours of the CPZ</p> <p>54 Signatures</p>	<p>This petition was received in response to Council proposals to amend the current operating hours of the Edgware K CPZ from Monday to Sunday 8am to 9pm to reduced hours of Monday to Saturday 8am to 6.30pm. This proposal resulted from a review of the Edgware CPZs, through which dissatisfaction amongst residents was highlighted with the current operating hours in the K CPZ, which were considered unnecessarily long compared to surrounding restrictions.</p> <p>The Council are currently considering all responses received through the statutory consultation necessary to make any changes, including the sentiments of the petition. Once a decision has been reached, all those consulted in respect of the proposed change will be informed of the Council's intentions.</p> <p><b>Neil Richardson</b>  <a href="mailto:Neil.Richardson@hotmail.co.uk">Neil.Richardson@hotmail.co.uk</a></p>	<p>Although a large number of residents from Manor Park Gardens signed a petition requesting that no change be made, it was not considered to be representative of all of the residents of the road. Manor Park Gardens runs between Manor Park Crescent and Green Lane, both of which are roads in which the Council have proposed a reduction of CPZ operating hours. Given these points, and taking into account the potential for confusion to all motorists, it was therefore decided that the reduction of hours is to be introduced into Manor Park Gardens along with Manor Park Crescent, Green Lane, Old Rectory Gardens and Rectory Lane as proposed.</p> <p>Letters to residents will be delivered on Friday 26 February, and the changes will become operational on 29 March.</p> <p><b>Neil Richardson</b>  <a href="mailto:Neil.Richardson@hotmail.co.uk">Neil.Richardson@hotmail.co.uk</a></p>
3.	<p>Having seen the beginning of the demolition of the high rise blocks, I am concerned about the presence of asbestos and other hazardous materials. Living on Stonegrove I want reassurance that all buildings scheduled for demolition have been surveyed by specialist</p>	<p>Barratt let the demolition contract to their principal sub contractor Rye demolition. As part of their contract they undertook an type 2 survey and as a result removed under rigid conditions all hazardous materials from site as part of the soft strip prior to demolition of the structure. In addition the equipment used includes a damping down fine</p>	<p>The Council is aware of residents concerns and will monitor future demolition contracts through our regular progress meetings to ensure that hazardous materials where found are managed and removed from site appropriately.</p> <p><b>Denny Adam</b>  <a href="mailto:Denny.adam@barnet.gov.uk">Denny.adam@barnet.gov.uk</a></p>

Issue Raised	Response	Update
<p>surveyors and that any hazardous materials have been and will be removed by specialists qualified to remove same. <b>Rhona Myers</b></p>	<p>spray continuously used to reduce any dust disbursement. The demolition site was investigated recently by the Health &amp; Safety Executive and given a clean bill of health. <b>Denny Adam</b> <a href="mailto:Denny.adam@barnet.gov.uk">Denny.adam@barnet.gov.uk</a></p>	
<p>4. <b><u>Planning Enforcement</u></b></p> <p>a) How many Planning Enforcement complaints has Barnet Council received each year for the last 5 years?</p> <p>b) How many Planning Enforcement complaints have been <u>investigated</u> by Barnet Council each year for the last 5 years?</p> <p>c) What is the current waiting time for a case to be investigated?</p>	<p>Mr Tucker will be provided with a written response to these issues raised following this meeting. <b>Paul Frost</b> <a href="mailto:paul.frost@barnet.gov.uk">paul.frost@barnet.gov.uk</a></p>	<p>2009: 1679 2008: 1568 2007: 1547 2006: 1354 2005: 1245</p> <p>Every enforcement complaint received is investigated.</p> <p>The Council has a target to investigate alleged breaches of planning control within 4 weeks of receipt, with higher priority cases being investigated within shorter periods. A priority case may, for instance, relate to works to a tree or a listed building. Once an investigation commences it can take some time to resolve the identified breach as Government guidance (Planning Policy Guidance Note 18: Enforcing Planning Control and Circular No. 10/97: Enforcing Planning Control) encourages councils in the first instance to seek other means of addressing a breach before taking formal action. An obvious example is through the submission of a planning application to regularise a development.</p> <p>Once formal action is taken there is a right of appeal against most notices to the Planning Inspectorate and decisions on appeals take approximately 6 months.</p>

Issue Raised	Response	Update																												
<p>d) How do these figures compare with neighbouring Planning Authorities and other London Councils?</p> <p>Myk Tucker</p>	<p>The table below compares Barnet's planning enforcement function with a sample of other London planning authorities over a twelve month period between December 2007 and November 2008 (information forwarded by relevant planning authorities).</p> <p>The planning authority is currently collating data for 2009.</p> <table border="1" data-bbox="587 613 1522 999"> <thead> <tr> <th>London Borough</th> <th>Number of complaints received</th> <th>Number of planning type enforcement notices served</th> <th>Number of prosecutions</th> </tr> </thead> <tbody> <tr> <td>Barnet</td> <td>1575</td> <td>149</td> <td>12</td> </tr> <tr> <td>Brent</td> <td>900</td> <td>140</td> <td>12</td> </tr> <tr> <td>Hackney</td> <td>830</td> <td>60</td> <td>28</td> </tr> <tr> <td>Harrow</td> <td>730</td> <td>10</td> <td>2</td> </tr> <tr> <td>Richmond</td> <td>730</td> <td>22</td> <td>4</td> </tr> <tr> <td>Westminster</td> <td>2500</td> <td>134</td> <td>5</td> </tr> </tbody> </table> <p><b>Martin Cowie</b>  <a href="mailto:Martin.cowie@barnet.gov.uk">Martin.cowie@barnet.gov.uk</a></p>	London Borough	Number of complaints received	Number of planning type enforcement notices served	Number of prosecutions	Barnet	1575	149	12	Brent	900	140	12	Hackney	830	60	28	Harrow	730	10	2	Richmond	730	22	4	Westminster	2500	134	5	<p>Once an appeal decision is received there is usually a lengthy compliance period. Thereafter, if the breach is not resolved only then can the Council take the matter to the courts.</p>
London Borough	Number of complaints received	Number of planning type enforcement notices served	Number of prosecutions																											
Barnet	1575	149	12																											
Brent	900	140	12																											
Hackney	830	60	28																											
Harrow	730	10	2																											
Richmond	730	22	4																											
Westminster	2500	134	5																											
<p>5. Sheltered Warden Accommodation</p> <p>a) How much has the Council spent in regard to their confirmed policy to change the provision for wardens protection sheltered accommodation?</p> <p>b) What is the cost of the Judicial Review?</p> <p>c) What is the estimate cost to the Council if it is ridiculous</p>	<p>A full response is unable to be provided due to the lateness of receipt of this issue.</p> <p>A response will be provided at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p><b>Paul Frost</b>  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>	<p>Although the wording of the question is unclear, it is assumed that the question relates to how much has been spent on implementing Cabinet's decision of 8 June 2009.</p> <p>Following Cabinet's decision officers, supported by a full time project manager have spent the past 6 months with users and providers to develop the new proposed services. In addition consultants were also appointed during this time to give independent specialist advice to residents and users. The cost of this is in the region of £59,000</p> <p>The Council has spent around £23,000 on external legal fees for the Judicial Review.</p> <p>The council has decided not</p>																												

Issue Raised	Response	Update
<p>enough to challenge an adverse decision?</p> <p><b>Mr G Heaphy and Mr A Sloam</b></p>		<p>to appeal the High Court judgement and Cabinet will now consider the way forward in giving support to those older people whose needs are greatest and ensuring our services are delivered in the most effective way.</p> <p><b>Kate Kennally</b>  <a href="mailto:Kate.kennally@barnet.gov.uk">Kate.kennally@barnet.gov.uk</a></p>
<p>6 Icelandic Banks</p> <p>The President of Iceland has refused to sign the agreement to repay the money deposited in Icelandic Banks. At the last Forum, the Council stated that it excepted almost 100% repayment, including interest.</p> <p>In my calculation, this would be a total of about £31.7m</p> <p>Would the Council Comment?</p> <p><b>Mr G Heaphy and Mr A Sloam</b></p>	<p>The Icelandic President's decision relates to a loan agreement the Icelandic government had agreed with HM Treasury is in relation to the repayment of deposits to UK investors in Icesave. This issue has no impact on the council's deposits with Landsbanki and Glitnir.</p> <p><b>Karen Bannister</b>  <a href="mailto:Karen.Bannister@barnet.gov.uk">Karen.Bannister@barnet.gov.uk</a></p>	<p>Mr Sloam thanked the officer for the response which satisfied his question.</p> <hr/> <p>This information is available on the Council's Website:</p> <p><a href="http://committeepapers.barnet.gov.uk/democracy/meetings/meetinglist1mth.asp?intSubSectionID=2&amp;intSectionID=2&amp;meetingType=cabinet&amp;intComID=106">http://committeepapers.barnet.gov.uk/democracy/meetings/meetinglist1mth.asp?intSubSectionID=2&amp;intSectionID=2&amp;meetingType=cabinet&amp;intComID=106</a></p>
<p>7. Snow</p> <p>At the February 2008 Forum, the question was asked (November 28 by Mr C Cohen), would the Council consider investigating in some snow chains for essential vehicles for bad weather?</p> <p>The Council replied effectively, it's not really necessary.</p> <p>Does the Council have any thought?</p> <p><b>Mr G Heaphy</b></p>	<p>It's generally considered that snow chains on vehicles are not practical for use on UK roads, unless all roads were to be heavily covered in snow. Whilst major roads are generally kept clear of snow they would not serve a purpose. It would also be necessary to look beyond vehicles as the vehicle operators may also need specialist equipment in order that they may operate safely.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p>	<p>Councillor Gordon noted how well the Council did maintaining Council Services. He highlighted how well the Council performed with the gritting process, keeping main roads assessable.</p> <p>It is intended that a review of the grit bin locations will be undertaken as well as looking at the type of grit bins we use.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p> <p>On 26 January 2010, Council proposed that a Scrutiny Task and Finish Group should be established to review the Winter Maintenance Prog</p>

	Issue Raised	Response	Update
			<p>ramme. This proposal will be presented to the Policy &amp; Performance Overview &amp; Scrutiny Committee on 13 April 2010 for possible inclusion in the overview and scrutiny work programme in the forthcoming municipal year.</p> <p><b>Andrew Charlwood</b>  <a href="mailto:Andrew.Charlwood@barnet.gov.uk">Andrew.Charlwood@barnet.gov.uk</a></p>
8.	<p>Having experienced the wonderful sharp end of the NHS for my emergency admission to the Royal Free Hospital, last Monday night, the mechanical condition of the ambulance was a paradox to their fantastic service. The ambulance, 53 plated, having been round the clock had no effective shock absorbers and I gathered that this vehicle was good compared to some. Had I been suffering from a heart condition the results could have been fatal.</p> <p>May I enquire as to why these vitally important vehicles are not subject to regular to replacement as other Barnet vehicles and the same strict inspection and mot requirements as other road users are? And who is responsible?</p> <p><b>Clive Cohen</b></p>	<p>A full response is unable to be provided due to the lateness of receipt of this issue.</p> <p>The Council is currently in consultation with Barnet NHS. A response will be proved at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p>Mr Cohen will be supplied a written response as soon as possible.</p> <p><b>Paul Frost</b>  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>	<p>The London Ambulance Service is currently replacing ageing vehicles with brand new Mercedes sprinters. The new vehicles will initially replace the LDV ambulances, before adding to the existing fleet.</p> <p>The 53 plate ambulances are due to be replaced by new vehicles next year.</p> <p>All our ambulances undergo an annual MOT test, and they are serviced every eight weeks.</p> <p>Mr Cohen's contact details have been forwarded to the Patient Experience team who will investigate the issue.</p> <p><b>Barnet NHS</b></p>
9.	<p>May I enquire the progress in maintaining our war memorials as undertaken in the September Forum and is the Council intending to maintain the top part of the memorials as well as the lower?</p> <p>May I also enquire as to the progress being made in ensuring that our latest war dead are inscribed on the</p>	<p>Thank you for your interest, as you know the Hendon Memorial is one of several the Council maintains.</p> <p>We have taken advice on the state of the stonework and following the completion of the removal of the copper stains, no additional cleaning is planned for this year. This position will be reviewed at the end of the year.</p> <p>With regard to the addition of</p>	<p>No further response</p> <p><b>Sue Taylor</b>  <a href="mailto:Sue.Taylor@barnet.gov.uk">Sue.Taylor@barnet.gov.uk</a></p>

Issue Raised	Response	Update
<p>war memorials in an appropriate and speedy manner.</p> <p><b>Clive Cohen</b></p>	<p>names the memorial already commemorates those who lost their lives in the second world war and we are not aware of any specific requests to have names added and so there are no plans for adding any additional names to this memorial at this time.</p> <p>We have also not received any requests to add specific names from people killed in conflicts post 1945, to this or any of our memorials. Currently there is no precedent for adding post 1945 names to our memorials.</p> <p>Although the council would need to give permission for the addition of names, the council does not have a budget for adding names to memorials, so where names are added these must be funded independently.</p> <p><b>Sue Taylor</b>  <a href="mailto:Sue.Taylor@barnet.gov.uk">Sue.Taylor@barnet.gov.uk</a></p>	
<p>10. Is the Borough aware that the side effect of the unavoidable use of excessive salt on our roads will effectively kill street trees 'big time' unless measures are taken to wash the Boroughs roads clean and speedily.</p> <p><b>Clive Cohen on behalf of The London wildlife Trust, Barnet Group.</b></p>	<p>We will look to use a browser (mobile watering unit) to wash out the tree pits once the unsettled weather has stopped. If we washed the pits out now and we had another freeze, we would increase the need for salt in the areas we were trying to clear.</p> <p>Consultation is taking place in order to measure how other Local Authorities are dealing with this current issue.</p> <p><b>Andy Tipping</b>  <a href="mailto:Andy.Tipping@barnet.gov.uk">Andy.Tipping@barnet.gov.uk</a></p>	<p>The recent weather conditions have resulted in a big increase in the number of potholes and defective surfacing across the Borough and this has resulted in a back log of work to be attended to. We are trying to address this as soon as possible and have dedicated a number of contractor teams to work specifically on these issues. Reported potholes are compiled in a list and sent daily to our contractor.</p> <p>Any remaining grit on streets will be swept during the next scheduled street cleaning.</p> <p>See response to issue 7 for further reference.</p> <p><b>Neil Richardson</b>  <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>
<p>11. In thanking the council for ensuring that some 20 traffic cones were finally</p>	<p>A full response is unable to be provided due to the lateness of receipt of this issue.</p>	<p>The roundabout sponsorship contract has ended and is currently being reviewed. It</p>



Issue Raised	Response	Update
<p>removed from the Mill Hill roundabout reported in September Forum and for the list of roundabouts in the Borough which are sponsored, may I ask now who the sponsors are and how much the annual sponsorship actually is per roundabout?</p> <p><b>Clive Cohen</b></p>	<p>A response will be proved at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p>Paul Frost  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>	<p>will shortly be open to tender. The sub-contracts with individual sponsors contain sensitive commercial information and cannot be disclosed.</p> <p><b>Vanessa Gearson</b>  <a href="mailto:Vanessa.Gearson@barnet.gov.uk">Vanessa.Gearson@barnet.gov.uk</a></p>
<p>12. In the Septembers forum I reported a number of street lamps and sign illumination remaining on 7/12. The addresses given remain illuminated. Will the Council undertake to address this issue across the Borough and get their officer to report neglected illuminations.</p> <p>Two such examples locally is the give way sign at street lamp 45, the junction of Worcester crescent and Glenwood road and street lamp 24 in Uphill road outside number 75.</p> <p><b>Clive Cohen</b></p>	<p>The following was the response at 07 September 2009 meeting:</p> <p>The Council do not pay for any energy consumed outside of normal operating hours. This risk falls to our street lighting maintenance contractor. However, clearly the issue of energy efficiency and its impact on carbon waste is an area of concern for everyone and it is therefore desirable that such issues are identified and resolved as quickly as possible. The Council encourages residents to report all lighting units which are faulty including where they are operating at incorrect times and these will be dealt with within the timescales specified in the street lighting maintenance contract with Barnet Lighting Services. Where issues are reported and not resolved this should also be reported as mechanisms exist to deal with non-performance issues.</p> <p>The following was the updated response following 07 September 2009 meeting:</p> <p>This has been reported to Barnet Lighting Services and will be rectified with 2 business days of the report.</p> <p>The defects have been rectified according to our contractor.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p>	<p>It generally considered that snow chains on vehicles are not practical for use on UK roads, unless all roads were to be heavily covered in snow. Whilst major roads are generally kept clear of snow they would not serve a purpose. It would also be necessary to look beyond vehicles as the vehicle operators may also need specialist equipment in order that they may operate safely.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p>

	<b>Issue Raised</b>	<b>Response</b>	<b>Update</b>
13.	<p>Although I enquired recently from Democratic Services for details of autistic and other related conditions and the availability of allotments and horticultural services available in the Borough and/or neighbouring Boroughs at least 3 times or more , no information was forthcoming unlike their usual excellent services. May I now enquire and ask why?</p> <p><b>Clive Cohen</b></p>	<p>We have various disability groups on our allotment sites. Barnet Garden Project Archfields Sense Bells Hill Family Learning Project Bells Hill The Harrington Scheme Childs Hill</p> <p>We do not have details of the tenants of leased sites however the Brook Farm allotments recently received a grant and have created raised beds for the disabled.</p> <p>All applications for allotment plots are treated in the same way. The prospective tenants would apply to the secretary of the site and plots are allocated in the order in which they are received. There is a waiting list for most sites.</p> <p><b>Mary Turp</b> <b>Mary.turp@barnet.gov.uk</b></p>	<p>No further update</p> <p><b>Mary Turp</b> <a href="mailto:Mary.turp@barnet.gov.uk">Mary.turp@barnet.gov.uk</a></p>
14.	<p>Mr Johnson raised the following issue during the meeting.</p> <p>Recycling</p> <p>During the collection process litter is dropped on the streets and roads.</p> <p>When recycling boxes are collected they are returned in the wrong places.</p>	<p>I have reported the issues to our recycling contractor at a meeting with them on 19 January, and they will ensure this issue is dealt with</p> <p><b>Michael Lai</b> <a href="mailto:Michael.Lai@barnet.gov.uk">Michael.Lai@barnet.gov.uk</a></p>	

The Forum which commenced at 6.30pm ended at 8:00pm

**Officers Present:**

Martin Cowie – Head of Planning and Development  
Michael Lai – Environment and Operations  
Paul Frost – Democratic Services

**Committee Contact:** Paul Frost, Forum Administrator, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: [paul.frost@barnet.gov.uk](mailto:paul.frost@barnet.gov.uk)

**Date of next meeting:**

<b>Date</b>	<b>Venue</b>
Wednesday 17 March 2010	Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP